



Niagara Parks Bulletin

Update/Changes to Class 1 and Class 2 Annual Licence Permits

The Niagara Parks Commission (Niagara Parks) is a world class destination, offering a range of relevant and signature services and experiences that aligns with its mandate and engages visitors along the entire length of the 56-kilometre Niagara River corridor.

In order to continue to deliver these exceptional experiences for its guests, Niagara Parks monitors the activities of the sightseeing and motor coach industries to ensure visitors receive fair value for their money and to make certain accurate information is being shared with guests regarding the Niagara Parks experience.

The Niagara Parks Act allows Niagara Parks the ability to establish regulations for permits, licences and fees for all vehicular and pedestrian traffic, including vehicles for hire, their owners and drivers and/or guides operating within the Park.

This Bulletin has been prepared to provide information regarding recent changes, which have been made by Niagara Parks to the rules of compliance for Class 1 and Class 2 licence permits holders.

Class 1 and Class 2 annual licence permits are defined under Regulation 829 of the Niagara Parks Act and include sightseeing vehicles, which make regularly scheduled trips (two or more times each week) along the Niagara Parkway.

Class 1 and Class 2 permit holders must ensure their tour itineraries have been approved by the Commission and that all tours are conducted by guides who have been licensed by Niagara Parks. All approved itineraries will include a visit to Table Rock Centre (Table Rock Bus Management), allowing groups to spend at least 60 minutes at this important tourism location.

To retain this designation, Class 1 and Class 2 must abide by these requirements and ensure a 75 percent compliance rate throughout their operating year, or their licence may be revoked.

All other requirements and thresholds previously established as part of Niagara Parks' ability to approve Class 1 and Class 2 operator schedules, have now been removed.



As of January 1, 2018, Class 1 and Class 2 must abide by the following permit requirements:

- Scheduled visits to Niagara Parks – of two (2) or more days per week
- Have a Niagara Parks' licenced tour guide on board their sightseeing vehicle.
- Provide a 60-minute stop at Table Rock Centre, as part of their set itinerary
- Must sign in at Table Rock Bus Management facility
- Maintain a 75% compliance threshold on these set requirements

Class 1 and 2 and Guide Licence applications can be made at NPC's Rapidsview Licence Office (accessible from the Niagara River Parkway south of the Falls or from Marineland Parkway). The 2018 hours of operation are as follows (subject to change, please visit our website for updates)

niagaraparks.com/bus

Licensing Office Hours of Operation

Period	Hours
January 2 – April 6, 2018	Monday to Friday 9 a.m. – 4 p.m., by appointment only
April 9 – May 18, 2018	Monday to Friday, 9 a.m. – 4 p.m.
May 19 – September 3, 2018	Daily, 9 a.m. – 4 p.m.

For Vehicle and Guide Licence Information call:

Cheryl Caughey, Rapidsview Licensing Office 905.357.7808 ext. 3354

For attractions and restaurant sales information or itinerary planning call:

Jennifer Thomas, Manager, Domestic Tour and Travel Trade 905.356.2241 ext. 2213

Thank you for your continued support of Niagara Parks.